



If you are not receiving customer care, then you are not a client of ours.

Like me, you may remember not too long Ago when you would drive up to the 'service station' and you would be greeted with a smile!

A warm hello and how are you today would likely greet you. "Fill her up please" was probably all you'd have to ask and a polite, professional would start about his work whilst you'd step inside for a refreshment. By the time you've returned, your windscreen has been cleaned, oil checked, water checked and your car was full ready for you to continue on your way. " May want to keep an eye on that front tyre, looking bit light on the tread, " he would say with a smile as he'd send you off, preparing for his next opportunity to SERVE someone. Yes it was called a 'Service Station' the question is, where has all the service gone?

Access Maintenance Group are a company built on right client relationship. We are focussed externally before internally and totally Service oriented. It is for this reason that we

have created a total quality service program to ensure our clients receive the service they deserve. We are not a team of sales people but we are definitely a team of 'Service people' and we are focussed on serving you!

Whether you are one of our 5 year complete maintenance programs or a one off contract, we value you.

Call us today for the kind of service you should be receiving on 1800 657 648.

Visit www.accessmaintenance.com.au

Our 'Customer care' program is linked in with our Quality Assurance policy and procedure.

From your first point of contact, right through to our post service follow ups, we want to ensure you have received the service and care you deserve. Customer Care from the team at AMG.



AMG's Customer Care program . . . because if we are not servicing our clients, then we'll have no clients to service!