



QUALITY POLICY STATEMENT

Customer Focused

- Provide services that meet the needs of our customers and exceed their expectations
- Make commitments we fully understand and believe we can meet
 - Meet all commitments to customers on time

Performance Driven

- Verify that our services meet agreed requirements and standards
- Continually monitor, benchmark and continually improve the effectiveness of the management system of our business, processes, procedures and employee performance.

Mission and Goals

- Sustain and develop business growth and Intellectual property

Accountability

All employees are responsible for carrying out the Quality Policy using the philosophy of our guiding principles.

Learning
Ownership
Customer Intimacy

Our philosophy creates a culture where we develop our employees (Learning); value empowerment, tenacity and passion (Ownership); and delight the customer by creating value (Customer Intimacy).

This Policy forms the basis of the Access Maintenance Group Laboratory Quality Management System embodied in the Testers Manual in accordance with ISO 17025-2005.

It is endorsed by the Director, Management and is available to all employees, the public and other interested parties upon request.

Company Director _____

Dated: 11 Oct 2010

Issue: 1 Revision 1
Next revision date: 09 Mar 2011 / ISO 17020